

NCR Easypoint Error Codes

002	ENQ transmit timeout (FUJI)
002	Dispenser Not Responding (HAWK, MCDM, TCDM)
003	Command response receive time-out (HAWK)
004	Communication write failed (HAWK)
005	Block check character error (HAWK)
007	Dispenser Response Timeout (HAWK, MCDM, TCDM)
009	FIB (Feeder/dispenser Interface Board) jumper setting error (HAWK)
010	FIB not responding (HAWK, MCDM, TCDM)
011	Dispenser Demo Mode Jumper Setting Error
011	Invalid item length or thickness
011	FIB error recovery failure (HAWK, MCDM, TCDM)
012	Power Fail During Dispense (MCDM, TCDM)
013	Empty Cassette(S) (TCDM)
014	All Cassettes Out Of Service (TCDM)
015	Left Cassette 4 Sensor Blocked (TCDM)
016	Right Cassette 4 Sensor Blocked (TCDM)
017	Left Cassette 3 Sensor Blocked (TCDM)
018	Right Cassette 3 Sensor Blocked (TCDM)
019	Unknown error code (FUJI)
019	Left Cassette 2 Sensor Blocked (TCDM)
020	Right Cassette 2 Sensor Blocked (TCDM)
021	Power fail during dispense (FUJI)
021	Left Cassette 1 Sensor Blocked (TCDM)
022	Right Cassette 1 Sensor Blocked (TCDM)
023	Left Sensor Before RVDT Blocked (TCDM)
024	Right Sensor Before RVDT Blocked (TCDM)
025	Left Sensor Before Diverter Blocked (TCDM)
026	Right Sensor Before Diverter Blocked (TCDM)
027	Left Reject Sensor Blocked (TCDM)
028	Count mismatch (FUJI)
028	Right Reject Sensor Blocked (TCDM)
029	Left Sensor After Diverter Blocked (TCDM)
030	Right Sensor After Diverter Blocked (TCDM)
031	Left Eject Sensor Blocked (TCDM)
032	Right Eject Sensor Blocked (TCDM)
033	Cassette 1 not installed (FUJI)
033	Feed failure (HAWK)
033	Pick Failure (MCDM, TCDM)
034	Cassette 1 pick failure (FUJI)
034	Item mis-track at feed (HAWK)
034	Jam Between Cassette 1 and RVDT (TCDM)
035	Cassette 2 not installed (FUJI)
035	Item mis-track at double detect (HAWK)
035	Jam Between Cassette 2 and RVDT (TCDM)
036	Cassette 2 pick failure (FUJI)
036	Item mis-track at exit (HAWK)
036	Jam Between Cassette 3 and RVDT (TCDM)
037	Cassette 3 not installed (FUJI)
037	Delay At Exit Sensor (MCDM)
037	Item too long at exit (HAWK)
037	Jam Between Cassette 4 and RVDT (TCDM)
038	Cassette 3 pick failure (FUJI)
038	Blocked exit (HAWK)
038	Exit Sensor Blocked (MCDM)
039	Cassette 4 not installed (FUJI)
039	Jam Between Diverter and Exit (TCDM)
039	Timing Wheel Error (MCDM)

039	Too many items (HAWK)
040	Cassette 4 pick failure (FUJI)
040	Double Detect Before Picking
040	Jam Between Diverter and Reject (TCDM)
040	Timing wheel error (HAWK)
041	Diverter Error (HAWK, MCDM)
041	Note At Exit Too Long (TCDM)
042	Exit Count Error (MCDM)
042	Note At Exit Too Short (TCDM)
043	Bldc Motor Failure (TCDM)
044	Motor failure (FUJI)
044	Operation time-out (HAWK)
044	Sensor Error (TCDM)
045	Jam between pick & potentiometer sensors (FUJI)
045	Motor Failure Check 24v Power (TCDM)
046	Abnormal Feeding Speed (TCDM)
046	Calibration error (HAWK)
046	Exit Sensor Initialization Error (MCDM)
047	Jam between potentiometer and exit sensors (FUJI)
047	Cassette type not equal to position (HAWK)
047	Diverter Failed Note(S) Rejected (TCDM)
048	Check diverter gate (FUJI)
048	Diverter Failed Note(S) Ejected (TCDM)
048	Empty cassette(s) (HAWK)
049	All cassettes out of service (HAWK)
049	Dispenser Error Code Unknown (MCDM)
049	Diverter Failed During Initialization (TCDM)
050	Dispense Timeout (MCDM)
050	Sensor Error-Notes Mistracked (TCDM)
051	Exit sensor blocked (HAWK)
051	Note Skew-Check Condition Of Notes (TCDM)
052	Abnormal double detect in last dispense (HAWK)
052	Too Many Notes Requested (TCDM)
053	Bad Command To Dispenser (MCDM)
053	Too Many Notes Rejected (TCDM)
054	TCDM Unknown Command (TCDM)
054	Cassette 1 Pick Sensor Blocked (MCDM)
054	EPROM error (HAWK)
054	Unknown Dispenser Error Code (TCDM)
055	Potentiometer failure (FUJI)
055	Cassette 2 Pick Sensor Blocked (MCDM)
055	Potentiometer Error (TCDM)
056	Empty cassette(s) (FUJI)
056	Reject Cassette Missing (TCDM)
057	TCDM Dip Switch 3 Not Set Correctly (TCDM)
058	Warning - Cassette Missing (TCDM)
059	Warning - Reject Cassette Almost Full (TCDM)
060	Dispensing From Wrong Cassette (TCDM)
061	Clear Dispenser Errors Ejected Notes (TCDM)
066	Printer Device Error
067	Card Reader Device Failure
068	Dispensed item count not equal to requested item count
077	Door opened with no log-on
079	Telephone line and/or modem problem(s)
080	Modem TX/RX problems
081	Reversal in process
083	Host response Message Type 97 - invalid Sequence Number
084	Host response Message Type 99 - invalid request Terminal ID
085	Card removal display message down-load error
087	No Valid Cash Selections
088	Transaction file date error

089	Host response Message Type 96 - invalid message sequence
090	Host type-2 dispense amount error
091	Out of Service - close-out required
095	Modem Setup Required - External Modem
097	Cassette-1 empty (MCDM, TCDM)
098	Cassette-2 empty (MCDM, TCDM)
099	Cassette-3 empty (MCDM, TCDM)
100	Cassette-4 empty (MCDM, TCDM)
105	Cassette-1 low
106	Cassette-2 low
107	Cassette-3 low
108	Cassette-4 low
113	Cassette-1 zero document count
114	Cassette-2 zero document count
115	Cassette-3 zero document count
116	Cassette-4 zero document count
129	Cassette-1 Missing or Out Of Service (HAWK, MCDM, TCDM)
130	Cassette-2 Missing or Out Of Service (HAWK, MCDM, TCDM)
131	Cassette-3 Missing or Out Of Service (HAWK, MCDM, TCDM)
132	Cassette-4 Missing or Out Of Service (HAWK, MCDM, TCDM)
162	PPP not authorized or PPP Host Cutover Required
960	Abnormal Power Off (TCDM)
990	Disk free-space is low
993	DS5002 Keyload Failure
996	Speech Device Failure
997	Dispenser Device Failure
998	PinPad Device Failure